Australian Venue Co
COMPETITION PROMOTION TERMS AND CONDITIONS

Schedule to Conditions of Entry

Promotion name	**12 Days of Christmas**
Promoter	AVC Operations Pty Ltd (ABN 81 607 832 299) LHG3 Pty Ltd (ABN 50 124 320 761) Address: Level 16, 242 Exhibition Street, Melbourne 3000 Phone: 1800 836 837
Participating venues	Waterloo Station Hotel LHG3 Pty Ltd (ABN 50 124 320 761) Brighton Metro Hotel LHG3 Pty Ltd (ABN 50 124 320 761) Grand Junction Hotel LHG3 Pty Ltd (ABN 50 124 320 761) Avenues AVC Operations Pty Ltd (ABN 81 607 832 299)
Eligible States/ Territories/ Countries	South Australia
Promotion Period	10:00AM (ACST) 1 December 2026 to 6:00PM (ACST) 12 December 2026
Eligible entrants	Australian residents who are aged 18 years or older. Directors, management and employees of the Promoter and their immediate family are not permitted to enter. Banned or excluded persons are not permitted to enter.
The Prize	Cash
Total prize value	$3,000 per venue
Total number of prizes	12 per venue
Method of entry	1) If an Eligible Entrant spends $20 or more on food and/or beverage at the Venue, they will receive an entry ticket. Entry tickets will be provided per transaction. The Eligible Entrant must correctly complete the entry ticket and place it within the prize barrel and they will have entry into the Promotion. 2) An Eligible Entrant will receive an entry ticket into the Promotion upon entry into the Eligible Venue. If the Eligible Entrant validly completes the entry ticket and places it within the barrel at the Eligible Venue, they will receive entry into the Promotion. A valid entry must include first name, last name, date and mobile phone number as per photo ID.
Maximum number of entries	Method 1) Unlimited entries, subject to qualifying transactions. Method 2) One entry per day per customer.
Prize draw details	There will be 12 draws total with 1 draw each day over the Promotion Period. Daily Draw: 6pm - $250 There will be entry boxes located in the main bar and gaming room. All valid entries will be combined into a single draw. Each Daily Draw winner will be the first valid entry drawn randomly from entries received during the relevant Weekly Draw period.

	After each Daily Draw the barrel will be cleared of entries. Eligible Entrants may win multiple Daily Draws. All entrants must have valid and current Photo Identification to present to redeem a prize.
Notification of winners	Winners will be verbally notified at the Participating Venue at the time of the draw as identified in the Prize draw details. If the winner is not present at the time of the draw, they will be contacted in writing via SMS notification by the venue staff regarding their prize within 3 days.
Public announcement of winners	Names and likenesses of Promotion winner(s) may be used for promotional purposes without further compensation to any relevant party.
Claiming the Prize	Prize winners must present in person to the participating venue by 15 December 2026 to have their Identification verified and collect their cash prize. Prizes must be claimed by 6pm, 15 December 2026 in person at the venue to receive their cash prize.
Unclaimed prizes	If any prize remains unclaimed after 6pm, 15 December 2026, a redraw will take place at the Promotors Venue at 6:00pm on 16 December 2026 for the relevant prize that has not been claimed.
Prize award date	All prizes will be awarded/paid to the winner on the day of each draw. All prizes over $1,000 can be paid by electronic funds transfer (EFT/bank deposit) and paid the following business day should Cash not be able to be provided or wanted due to safety and security.
Licence number	n/a
Collection of information	The Promoter's privacy policy applies to the collection of entrants' personal information: https://www.ausvenueco.com.au/privacy-policy/

Conditions of Entry

1. These Terms and Conditions incorporate and must be read together with the details outlined in the Schedule above. By entering the Promotion, each entrant accepts and agrees to be bound by these Terms and Conditions. Where there is an inconsistency between the Schedule and the Conditions described below, the Schedule will prevail.

Entering the Promotion

2. This is a game of chance and skill plays no part. The Promoter reserves the right, at any time, to request verification of the age, identity, residential address, or any other information relevant to an entrant's participation in the Promotion. In the event that a winner cannot provide suitable proof, the winner will forfeit the Prize in whole and no substitute will be offered.
3. The Promoter reserves the right to disqualify any entrant who provides false information, fails to provide information that is reasonably requested by the Promoter or fails to respond within a reasonable time to any reasonable request for information.
4. Any information entrants provide will be collected and used by the Promoter for the purpose of conducting this Promotion. If any information requested by the Promoter is not provided, the entrant may not participate in the Promotion. The Promoter may disclose entrants' personal information to its contractors and agents to assist in conducting this Promotion or communicating with entrants. The Promoter is bound by the Australian Privacy Principles under the *Privacy Act 1988* (Cth). Entrants can request access, update or correct the personal information the Promoter holds about them by contacting the Promoter at the address stated above.
5. The Promoter encourages and practices the responsible service of alcohol and responsible gaming practices, at all times. In addition, the Promoter takes its obligations and responsibilities under Liquor, Gaming and other relevant Regulations and Acts very seriously.

6. All entries considered not genuine, incomplete, inappropriate or offensive by the Promoter for any reason will be disqualified.

Prizes

7. Each Prize is not transferable, or exchangeable.
8. If a Prize is not available for reasons beyond the Promoter's control, the Promoter reserves the right to substitute the Prize with a prize of equal or greater monetary value.
9. The Prize must be taken as stated and no compensation will be payable if a winner is unable to use the Prize as stated.

General

10. The Promoter accepts no responsibility for any costs incurred by Participants in entering the Promotion. Prize winners are advised that tax implications may arise from their Prize winnings and they should seek independent financial advice prior to the acceptance of the Prize.
11. If for any reason any aspect of this Promotion is not capable of running as planned, including by reason of tampering, unauthorised intervention, fraud, technical failures, computer virus, bugs or any cause beyond the control of the Promoter which corrupts or affects the administration, security, fairness, integrity or proper conduct of this Promotion, the Promoter may in its sole discretion cancel, terminate, modify or suspend the Promotion, or invalidate any affected entries, subject to State and Territory law.
12. The winners (and their companions) must, at the Promoter's request, participate in all reasonable promotional activity (such as photographs and publicity) surrounding the winning of any Prize, free of charge. The winners (and their companions) agree to granting the Promoter a perpetual and non-exclusive licence to use such footage, photographs and publicity in all media worldwide, including online social networking sites, and the winners (and their companions) will not be entitled to any fee for such use.
13. The Promoter accepts no responsibility for any problems or technical malfunction of any telephone network or lines, computer online systems, servers, or providers, computer equipment, software, technical problems or traffic congestions on the Internet or at any website, or any combination thereof, including but not limited to, any injury or damage to participants or any other person's computer related to or resulting from participation in this Promotion.
14. The Promoter accepts no responsibility for entries not received, for whatever reason, including but not limited to late, lost, misdirected entries or otherwise disqualified entries. The Promoter is not responsible for inaccurate details supplied by the entrant.
15. Subject to applicable law, the Prize winner will not directly or indirectly make, or cause to be made, derogatory or disparaging communication about the Prize or the Promoter.
16. The Promoter does not accept any responsibility for any infringement of any third-party rights caused by entrants entering this Promotion, sole liability rests with the entrant.
17. You agree to be bound by the decisions of the Promoter, which are final in all matters relating to the Promotion, subject to State and Territory legislation. No correspondence will be entered into in respect of the Promoter's decisions.
18. The Promotion and these Promotion Terms and Conditions shall be governed by and construed in accordance with the laws of South Australia.
19. Subject to statutory restrictions, the Promoter may amend these Promotion Terms and Conditions at its sole discretion.
20. Any entrant found to have used a third party (including online competition entry site) to enter on their behalf will have all entries invalidated and any claim they have to any Prize will be invalidated. The Promoter has sole discretion to determine if this clause has been breached by any entrant.

Liability

21. Nothing in these Terms and Conditions limit, exclude or modify or purports to limit, exclude or modify the statutory consumer guarantees as provided under the *Competition and Consumer Act 2010* (Cth), as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the State and Territories of Australia ('Non-Excludable Guarantees').
22. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, you agree to release, and the Promoter excludes all liability for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) or for personal injury which is suffered or sustained, as a result of a person entering the Promotion or taking a Prize.

Approved by:	Nick Busse – Compliance Advisor		**Approval date: DD/MM/YYYY**	11/11/2026